

## CANCELLATION of REGISTRATION

- Registration cancellation of a Congress must be requested in writing using congress e-mail ([cpg@cpg-congress.com](mailto:cpg@cpg-congress.com))
- The request for a refund should be made no later than the 1<sup>st</sup> of April 2023
- After April 1, 2023, no refund of the registration fee will be available
- At the time of refund, 60 USD will be deducted from the registration fee. If banks increase the price of services, congress reserve the right to subtract more from registration fees
- When the registration fee is \$ 50 or less, no refund will be available
- The refunds will be returned by the same payment method as the registration was paid
- Furthermore, no refund will be available for no-show
- Substitution of participants is allowed with a written request sent by the original attendee by the congress e-mail.

## PARTICIPATION REQUIREMENTS

- Formal congress registration
- Computer or other mobile devices
- Internet connection
- Zoom connection
- The Organizing Agency - Synergy Congresses company - will assist in instilling an on-demand Zoom connection ([ceo.synergypublishers.au@gmail.com](mailto:ceo.synergypublishers.au@gmail.com))

## EXTRA BENEFICES

- If registered attendee likes to re-watch prerecorded video Congress proceedings, please get in touch with the Congress administrative office and request any day of the Congress ([cpg@cpg-congress.com](mailto:cpg@cpg-congress.com))
- Congress cannot ensure uninterrupted zoom transmission. The Organizing Agency – Synergy Congress – will try to re-establish the broadcasting
- If the live broadcast of Congress proceedings will be interrupted beyond re-establishing the connection, registered participants can see on-demand video-recorded sessions of the congress proceedings. In such an event, no registration refunds will be granted. This courtesy will expire May 30, 2023.
- Taking screenshots, photos, recordings, and videos during sessions is not allowed
- IOG will post the Congress photograms and videos
- These images and videos will be used for communication and promotional purposes on the website, social media, print materials, and other marketing and communications channels. Participating in the 2023 World Congress and other activities grants you the right to use your name, image/photograph.